



# K9 Crush, LLC

## Dog daycare and Boarding

### CLIENT/PET INFORMATION

#### **Client Information**

Name \_\_\_\_\_

Address \_\_\_\_\_

Home Phone Number \_\_\_\_\_

City \_\_\_\_\_

Cell Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

State \_\_\_\_\_ ZIP Code \_\_\_\_\_

#### Emergency Contact

Name \_\_\_\_\_

Phone number \_\_\_\_\_

Notes

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#### **Pet Information**

Pet's Name \_\_\_\_\_

Type \_\_\_\_\_

Breed \_\_\_\_\_

Sex \_\_\_\_\_

Age \_\_\_\_\_

Medications \_\_\_\_\_

Medical History \_\_\_\_\_

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Vet name/clinic \_\_\_\_\_

Phone number \_\_\_\_\_

Additional Notes \_\_\_\_\_

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## Services & Rates

### **Dog Daycare**

*\* Hours \**

6:30am to 6:30pm **Monday - Thursday**

6:30am to 6:00pm **Friday**

8:00am - 4:00pm **Saturdays** (by appointment only)

Closed on Sundays (4:00-5:00pm Boarding pick-up/drop-off only. Late pick-up fees will apply.)

Requests to cancel scheduled daycare must be received within 24hrs. Failure to do so will result in responsibility for full payment of services.

- **One dog** – \$29/day
- **Two dogs** – \$50/day
- **Three dogs** – \$74/day
- **Half-day of daycare** – \$17  
(6:30am - 1pm or  
1pm - 6:30pm)
- Dogs picked up more than 5 minutes late from daycare closing will be charged emergency boarding and daycare fee

### **Overnight Boarding Stays**

Boarding dogs must be dropped off by 3pm day-of-stay (weekdays) and by 12pm on Saturdays.

- Pickup after 10:00 am after boarding overnight will be charged a day of daycare.
- Failure to pre-bag food will result in \$5/per meal feeding charge.
- **\*\*Requests to cancel all scheduled boarding stays must be done at least 2 weeks prior to stay. Failure to do so will result in responsibility for full payment of services.**

- **One dog** – \$55/night
- **Two dogs** – \$100/night
- **Three dogs** – \$150/night

Holiday Fee: \$5 per night/service

# **Service Agreement**

This is a Service Agreement ("Agreement") between K9 Crush LLC, a Wisconsin limited liability company ("K9C") and \_\_\_\_\_ ("Client") for pet care or other services rendered by K9C (the "Services"). Client's pet(s) may be identified in an accompanying Client/Pet Information Sheet or Sheets and shall be referred to herein as "Client's Pet" whether one or more. The parties agree to, and the Services shall be subject to and governed by, K9C's Terms of Service, the current version of which is as follows:

## **TERMS OF SERVICE**

1. Client authorizes K9C to perform the Services pursuant to this Agreement. Services may change from time to time, and are provided by K9C in its sole discretion.
2. Client hereby authorizes K9C to obtain emergency veterinary care, as K9C deems necessary in its sole discretion, for the Client's Pet and/or injuries caused by Client's Pet while Client's Pet is in the care of K9C. Client hereby acknowledges and accepts responsibility for any costs related to this emergency care and further agrees to reimburse K9C for the same within fifteen (15) days from date of care. Should Client's Pet be injured, K9C shall use reasonable efforts to contact the veterinarian (if any) indicated in the Client/Pet Information Sheet. Should this veterinarian not be available, Client authorizes K9C to seek an alternate veterinarian in K9C's sole discretion. Although K9C will make reasonable efforts to contact Client prior to obtaining emergency care, such contact is not a requirement of obtaining emergency care for Client's Pet or for any injuries caused by Client's Pet.
3. Client shall provide proof to K9C that Client's Pet is current on all legally required vaccinations prior to K9C performing any Services, and subsequently as may be requested from K9C from time to time.
4. K9C shall not be liable for any injury, disappearance, death or fines arising from a Client Pet to the extent having unsupervised access to the outdoors. For example, boarding pets will have access to the outdoors through a "doggy door."
5. Client shall be responsible and liable for all medical expenses and damages resulting from Client's Pet injuring any K9C agent or employee or other persons. Client agrees to disclose to K9C any Client's Pet history involving injury to any human or other animals or damage to property prior to K9C performing any Services, and to disclose to K9C any subsequent incidents involving such injury or damage.
6. K9C reserves the right to terminate this Agreement at any time, at its sole discretion; likewise, Client may terminate this Agreement at any time. However, Client shall be responsible for paying K9C for any Services performed or fees incurred up to the time of termination in either case. All warranties, disclaimers, and limitations of liability shall survive termination of this agreement.
7. Client agrees to notify K9C of any complaints within 24 hours of Services being provided.
8. Client shall be responsible and liable for, and K9C shall not be liable for, any damages to the Client's property, or that of others, caused by the Client's Pet.
9. K9C's Services will be provided at K9C's then-current rates. Pricing may change at any time and changes will be effective immediately. Pricing is also subject to K9C's then-current policies, such as policies for required check-in or check-out times. K9C's current policy is that a failure to retrieve a Client's Pet will result in Client incurring the then-current overnight boarding fee.
10. Interest on any unpaid amounts due under this Agreement shall accrue at the rate of one percent (1%) until paid. In the event K9C is required to enforce this Agreement or collect any amounts due hereunder from Client, K9C shall be entitled to recover all costs of collection as well as reasonable attorney fees and costs incurred.
11. THE SERVICES ARE PROVIDED "AS IS, WHERE IS" WITH NO WARRANTY WHATSOEVER. K9C EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
12. K9C SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE. NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, K9C'S ENTIRE LIABILITY TO CLIENT UNDER THIS AGREEMENT SHALL NOT EXCEED FEES PAID BY CLIENT TO K9C UNDER THIS AGREEMENT DURING THE THREE (3) MONTHS PRECEDING THE FIRST EVENT GIVING RISE TO LIABILITY.
13. Client understands expressly agrees that the foregoing exclusions of warranty and limitations of liability are reasonable and necessary condition of the pricing being offered to Client for the Services. Note that while other K9C customers may pay amounts under K9C's terms of service as applicable to them, such as for damage caused by their pets, K9C does not guaranty any such payment.

14 Client acknowledges and authorizes this Agreement to be valid approval for future Services so as to permit K9C to accept telephone reservations and enter Client's premises without additional signed Agreements or written authorizations.

15. Client has read the terms and conditions of this Agreement and confirms the accuracy of the information provided herein and in any related information sheets or forms, including updates to the same. Client further acknowledges and approves the terms and conditions of this Agreement and agrees to said terms and conditions. Client's signature below indicates acknowledgement, approval and agreement. Client represents that he or she is authorized to enter into this Agreement.

16. In addition to and without limiting any obligations under K9C's then-current policies, any request to cancel all scheduled boarding stays must be done at least two (2) weeks prior to stay. Failure to do so will result in responsibility for full payment of any scheduled Services.

17. K9C expressly reserves the right to change any of its then-current policies as well as these Terms of Service at any time. Such changes will be effected by K9C providing Client with a copy of the revised Terms of Service, posting the revised Terms of Service at K9C's place or places of business, or posting the revised Terms of Service on K9C's website or in applicable social media. Client agrees that the then-current Terms of Service will supersede and replace the terms of this Agreement.

Client Signature \_\_\_\_\_

Date \_\_\_\_\_

K9 Crush, LLC Representative \_\_\_\_\_

Date \_\_\_\_\_